

Calling the ASOS Operations and Monitoring Center (AOMC)

GENERAL

This note describes the procedure for notifying the AOMC of on-site maintenance actions on an ASOS. The AOMC monitors all ASOS failures. If an ASOS under maintenance reports an observation with missing parameters or a maintenance flag, the AOMC will call the ASOS point of contact for a maintenance action. Notifying the AOMC before starting on-site maintenance will eliminate extraneous phone calls. Calling the AOMC after maintenance is complete will allow the AOMC to close trouble tickets in a timely manner.

The AOMC also tracks installation of modifications. Calling the AOMC before installing any ASOS modifications will allow the AOMC to keep the ASOS configuration database up to date.

PROCEDURE

Each time a technician goes to an ASOS site for a maintenance action, he/she should call the AOMC at 1-800-434-1133 or 1-800-242-8194. Tell the AOMC person who answers that on-site maintenance is being performed. Also notify the AOMC when the maintenance action is complete.

EFFECT ON OTHER INSTRUCTIONS

None.

Original Signed

J. Michael St. Clair
Chief, Engineering Division

W/OSO321:RRKnibb(JLM):rhz:5/25/94:"asosmn10.h11", disk EHB-11d:spellchecked rz